

2141

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: **Steven G. SMITH et al.** Examiner: **Patel, Chirag R.**
Serial No.: **10/074,325** Group Art Unit: **2141**
Filed: **JUL 20 2005** February 12, 2002 Docket: **60027.0445US01/BS00406**
Confirmation No.: **6444** Notice of Allow. Date: **n/a**
Due Date: **TRADEMARK OFFICE** August 5, 2005
Title: **METHODS AND SYSTEMS FOR COMMUNICATING WITH SERVICE TECHNICIANS
IN A TELECOMMUNICATIONS SYSTEM**

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450 on July 18, 2005.

By: *Merri D. Pray*
Name: Merri D. Pray

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

39262
PATENT TRADEMARK OFFICE

Sir:

We are transmitting herewith the attached:

- Transmittal Sheet in duplicate containing Certificate of Mailing
- Amendment
- Request for Extension of Time for 1 month(s) and fee of \$120.00
- Charge Deposit Account No. 13-2725 in the amount of \$120.00 for the One-Month Extension of Time fee
- Return postcard.

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers or any future reply, if appropriate. Please charge any additional fees or credit overpayment to Deposit Account No. 13-2725. A duplicate of this sheet is enclosed.

Merchant & Gould LLC
P.O. Box 2903
Minneapolis, MN 55402-0903
404.954.5100

By:

D. Kent Stier

Name: D. Kent Stier
Reg. No.: 50,640
DKS:mdp



S/N: 10/074,325

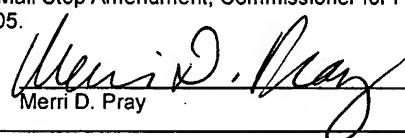
PATENT

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Merri D. Pray

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

AMENDMENT

In response to the Office Action dated April 5, 2005, the period for response being extended for one month by the concurrent filing of a Petition for Extension of Time and payment of the requisite fee, please reexamine and reconsider the application in view of the amendments and appended remarks.

Amendments to the Claims are reflected in the listing of claims in this paper.

Remarks/Arguments follow the amendment sections of this paper.